

# 10 Key benefits of using an employee monitoring & workforce optimisation system for management and employees themselves



1



## Productivity boost

Employee monitoring software offers a real-time preview of employee activities. The management and employees are aware of their results and become more motivated to achieve their productivity goals.

## Clear overview of the process of achieving the business benchmarks

A good system should have a significant impact on achieving the company's benchmarks. It allows to not only monitor individual employees but also preview the performance of teams and the business as a whole. Management receives a real-time preview, in which they can see if there are any obstacles in the process. For instance, if any part of the team is underperforming, undertrained, or understaffed.

2



3



## Positive impact on employee wellbeing

Employee monitoring software shouldn't be perceived as something negative for the employees themselves. The system helps the management identify any changes to the employees' patterns, lack of productivity, or poor time management. The pandemic had had an enormous impact on employee mental health. Combined with hybrid working practices, it is difficult to notice what some employees may struggle with. The fall in an employee's productivity could be the first indicator for the employer to check on their wellbeing.

## Increased employee engagement

It is not only the productivity boost. Employers that implement monitoring system will quickly notice changes in employee engagement. In companies without such system in place, employees may lack willingness to engage in the company's life beyond their responsibilities, as they presume their efforts will not be noticed.

4



5



## Identification of training needs and skill gaps

The system can help to identify any potential training needs. It will show if some employees take more time to perform the same tasks than others. This gives the management an indication that additional training might be required.

## Identification of employee strengths

In the same way the system can help to identify the training needs, it can show the employee strengths. This can help with task allocation and increase the overall business performance.

6



7



## Reporting on KPIs and helping to forecast

A comprehensive range of reports helps not only to provide an overview of the current performance metrics but also helps to forecast. The business goals are easier to estimate as a result of having more supporting data.

## Quality assurance

The management can audit employee performance and ensure that the provided service meets specified requirements. Finding process bottlenecks is also much easier within the system.

8



9



## Monitoring employee attendance

The system enables easy attendance monitoring, where employee clocks-in and -out of their shifts. The system can be adjusted to company requirements to monitor breaks, meetings and trainings.

10

## Managing remote-working employees

Many companies have permanently adjusted to the work-from-home set-up. Some still struggle to manage their remote employees. As a result, the productivity of remote employees can be lower than those working on-site.

